Mademoiselle is pleased to welcome you...

Our staff is at your disposal round the clock, to welcome you and to be at your service for anything you may need during your stay. For security reason, please leave **your key** at the reception desk before going out of the hotel and on departure day.

- * Check In 15h00
- * Check Out 12h00

You can ask for **luggage assistance** at the reception desk and leave it at the reception from 8.00 am to 8.00 pm for free the day of your departure, and during your stay

Additional complimentary toiletries such as shaving set, dental set, sanitary napkins, shower cap, face cloths, towels, pillows, heater, fan and blankets are available at the reception desk 24h/24.

The hotel is well outfitted: free Wireless High Speed Internet Access (Wi Fi). Please ask to the reception for the procedure.

Network Hotel: Hotel_Mademoiselle

Password: 0142463300

Fax reception and transmission, **photocopies** are available at the reception desk. 24h/24. Free of charge We propose you **Childrens' package**, cot, changing mat, high chair, bottle warmer for free.

A concierge service is available at the reception. Do not hesitate to contact our team for your bookings. (Restaurant, massage, city tour, taxi...) If you require a taxi or shuttle to go to the airport, please ask at the reception 24h before your departure. You can find your daily newspaper in the lobby.

You can park your car in the **public parking** Franz LISZT at the end of our street.

Parking's price: 35€ for 24h.

Discover the secrets of Mademoiselle to relax...

The wellness area Sauna - Hammam Mademoiselle is a relaxing break.

- ♦ Open from 9am to 10:30am as shared session and from 11:45am to midnight in private session
- *Free access* or private session (29€ per pers for 45 minutes, 39€ for 1h30)
- It has to be booked at the reception directly
- Detox drinks
- Water cooling Bed Massage
- ❖ Fitness center

La cour Gabrielle - Patio mademoiselle...

A peaceful place where you can stop to listen to the music, browse a book from the library, drink a coffee or enjoy wine at night.

Glass of wine
Bottle of wine
Champagne « Demoiselle »
Champagne « Demoiselle », la coupe
Soft drinks
Beer
to 10 euros
5 to 10 euros

Tea, hot chocolate, coffee, tisane, free

Mademoiselle's thousand and one flavors...

Early morning tea or coffee served in your room; followed by a lavish buffet laid out in the Breakfast Room which you can take either there or on one of the courtyard during the warmer months.

The Breakfast's Buffet is served from 7am till 10.30am (and until 11am during the week end). Breakfast buffet with delicious food is charged 18€/person:

- Hot drinks (coffee, tea, chocolate)
- Fresh Juice
- Bread, cereals bread, sandwich bread, pancake, "crêpes"
- Viennoiseries : pain au chocolat, croissant, brioche
- Cereals
- Free gluten cereals
- Cheese
- Plate of cold, mixed meats
- Smoked salmon
- Plain and fruit Yogourt
- ❖ Fresh fruit salad
- Dry fruit
- ❖ Tradionnal Marmelade, Honey, Nutella
- Eggs: scrambled egg, boiled egg
- Bacon

Breakfast in Room is served from 7am to 10.30am

- ♦ 1 hot drink, Viennoiserie, bread, 1 fresh fruits juice, yogurt, marmalade, butter
- ♦ Please make your order before 10.30am, dial 9 for calling reception

Mademoiselle in Morpheus' arms...

We have 4 types of room for 1 to 4 people:

- ❖ Standard Room
- Deluxe Room
- Suite Junior Room
- **♦** Suite Room

An Individual safe is at your disposal in your room. The management recommends you not to leave valuable items in the room.

A laundry bag is at your disposal in your wardrobe. To use this service, please bring your bag with the form down to reception before 10.00 am (except Saturdays, Sundays and bank holidays). Rates are available at the reception.

Iron and ironing board are available on request

If you require a wake-up call, please ask the reception staff (9).

Room service is available every day from 6 pm to 11pm. Menu is at your disposal in your room. You can have your order processed by calling the reception staff (9) **an air conditioning or heating system** are set up in your room. We advise you 19° for ideal temperature.

0 + 15

A telephone is at your disposal in gration named aleast cank to the repeption was perconding the the best

- **To call reception: 9**
- Room to room: 1 + room number
- National calls: 0 + local proutables

By observing appropriate dosages of

- International calls 0 + 00 + country code + local number
- Rate calls 0,60 euros pulse
- « In the case of a medical emergency contact reception »

Emergency Services:

Emergency services

| * | Fire brigade | 0 + 18 |
|---|--------------|--------|
| * | Police | 0 + 17 |
| | | |

Mademoiselle is committed for a better world...

« Social and environmental responsibility is the result of mutual efforts»

Our commitments for a better future

Water management

- Installation of shower heads that measure the volume consumed in real time and reducers on the water taps
- ➤ Install dual flow toilets
- > Staff training water ressource management
- Quick repairing water leaks

Waste management

- Recycling our glass packaging, batteries, printing cartridges and light bulbs and we invite our customers to give us their paper boxes and batteries in order to recycle them in our bins
- By observing appropriate dosages of products
- ➤ We offer eco-responsible Lillii Water to our customers
- Partnership with the association Hotels solidaires (collection of food, hygiene and bedding)
- By respecting the will of clients about changing bath and bed linen

Good energy management

- > Energy saving bulbs
- Air conditionning and heating with individually adjustable system
- ➤ Information about « ideal temperatures » 19° 20°
- ➤ Windows with double-glazing

Mademoiselle's TV Channel...

TV is at your disposal in your room.

Press DTV for French channels, ATV for foreign channels

| 1 | TF1 | 16 | I TV |
|----|----------|----|--------------------|
| 2 | France 2 | 17 | D 17 |
| 3 | France 3 | 18 | Gulli |
| 4 | Canal + | 19 | France O |
| 5 | France 5 | 22 | 6 TER |
| 6 | M6 | 26 | LCI |
| 7 | Arte | 30 | BFM Business Paris |
| 8 | Direct 8 | 31 | Canal 31 |
| 9 | W9 | 32 | IDF 1 |
| 10 | TMC | 33 | France 24 |
| 11 | NT1 | 46 | 3 Sat |
| 12 | NRJ 12 | 47 | ZDF |
| 13 | LCP | 48 | KIKA |
| 14 | France 4 | 49 | ZDF Info |
| 15 | BFM TV | 51 | RAI 1 |
| 52 | RAI 2 | 68 | CN BC europe |

| 53 | | RAI 3 | 69 | BBC World News |
|----|--|----------------------------|----|---------------------|
| 54 | | Rai News 24 | 70 | Bloomberg Europe TV |
| 55 | | BVN | 71 | Russia Today |
| 56 | | CNL | 72 | France 24 |
| 58 | | RTL2 AUSTRIA | 73 | France 24 |
| 59 | | Super RTL A | 74 | CCTV 9 |
| 60 | | Vox CH | 75 | CCTV F |
| 61 | | RTL CH | 76 | CCTV News |
| 62 | | Eurosport 1 Deutschland | | |
| 63 | <u>*************************************</u> | TVE International europa | | |
| 64 | | Canal 24 haras | | |
| 65 | | CNN International | | |
| 66 | | Euro news | | |
| 67 | | TV5 mode europe | | |