

# Mademoiselle is pleased to welcome you...

**Our staff** is at your disposal round the clock, to welcome you and to be at your service for anything you may need during your stay. For security reason, please leave **your key** at the reception desk before going out of the hotel and on departure day.

❖ **Check In 15h00**

❖ **Check Out 12h00**

You can ask for **luggage assistance** at the reception desk and leave it at the reception from 8.00 am to 8.00 pm for free the day of your departure, and during your stay

**Additional complimentary** toiletries such as shaving set, dental set, sanitary napkins, shower cap, face cloths, towels, pillows, heater, fan and blankets are available at the reception desk 24h/24.

The hotel is well outfitted: free **Wireless High Speed Internet Access (Wi Fi)**. Please ask to the reception for the procedure.

Network Hotel: Hotel\_Mademoiselle

Password: 0142463300

**Fax reception** and transmission, **photocopies** are available at the reception desk. 24h/24. Free of charge  
We propose you **Childrens' package**, cot, changing mat, high chair, bottle warmer for free.

**A concierge service** is available at the reception. Do not hesitate to contact our team for your bookings. (Restaurant, massage, city tour, taxi...) If you require **a taxi or shuttle to go to the airport**, please ask at the reception 24h before your departure. You can find your **daily newspaper** in the lobby.

You can park your car in the **public parking Franz LISZT** at the end of our street .  
Parking's price: **29€ for 24h**.

# Discover the secrets of Mademoiselle to relax...

*The wellness area **Sauna - Hammam** Mademoiselle is a relaxing break..*

- ❖ *Open from 10am to 12am as shared session and from 12am to midnight in private session*
- ❖ *Free access or private session (25€ per pers for 1h, 35€ for 1h30 and 50€ for 2h)*
- ❖ *It has to be booked at the reception directly*
- ❖ *Detox drinks*
- ❖ *Water cooling Bed Massage*
- ❖ *Fitness center*

## La cour Gabrielle - Patio mademoiselle...

*A peaceful place where you can stop to listen to the music, browse a book from the library, drink a coffee or enjoy wine at night.*

❖	<i>Glass of wine</i>	<i>5 to 8 euros</i>
❖	<i>Bottle of wine</i>	<i>24 euros</i>
❖	<i>Champagne « Demoiselle »</i>	<i>60 euros</i>
❖	<i>Champagne « Demoiselle », la coupe</i>	<i>11 euros</i>
❖	<i>Soft drinks</i>	<i>4 euros</i>
❖	<i>Beer</i>	<i>5 to 8 euros</i>

*Tea, hot chocolate, coffee, tisane, free*

# Mademoiselle's thousand and one flavors...

*Early morning tea or coffee served in your room; followed by a lavish buffet laid out in the Breakfast Room which you can take either there or on one of the courtyard during the warmer months.*

***The Breakfast's Buffet is served from 7am till 10.30am (and until 11am during the week end). Breakfast buffet with delicious food is charged 15€/person :***

- ❖ Hot drinks (coffee, tea, chocolate)
- ❖ Fresh Juice
- ❖ Bread, cereals bread, sandwich bread, pancake, “ crêpes”
- ❖ Viennoiseries : pain au chocolat, croissant, brioche
- ❖ Cereals
- ❖ Free gluten cereals
- ❖ Cheese
- ❖ Plate of cold, mixed meats
- ❖ Smoked salmon
- ❖ Plain and fruit Yogourt
- ❖ Fresh fruit salad
- ❖ Dry fruit
- ❖ Traditionnal Marmelade, Honey, Nutella
- ❖ Eggs : scrambled egg, boiled egg
- ❖ Bacon

## **Breakfast in Room is served from 7am to 10.30am**

- ❖ *1 hot drink, Viennoiserie, bread, 1 fresh fruits juice, yogurt, marmalade, butter*
- ❖ *Please make your order before 10.30am, dial 9 for calling reception*

# Mademoiselle in Morpheus' arms...

We have 4 types of room for 1 to 4 people:

- ❖ *Standard Room*
- ❖ *Deluxe Room*
- ❖ *Suite Junior Room*
- ❖ *Suite Room*

**An Individual safe** is at your disposal in your room. The management recommends you not to leave valuable items in the room.

**A laundry bag** is at your disposal in your wardrobe. To use this service, please bring your bag with the form down to reception before 10.00 am (except Saturdays, Sundays and bank holidays). Rates are available at the reception.

**Iron and ironing board** are available on request

**If you require a wake-up call**, please ask the reception staff (9).

**Room service** is available every day from 6 pm to 11pm. Menu is at your disposal in your room. You can have your order processed by calling the reception staff (9) **an air conditioning or heating system** are set up in your room. We advise you 19° for ideal temperature.

**A telephone** is at your disposal in your room. Please ask to the reception staff according to the best

- ❖ **To call reception : 9**
- ❖ Room to room : 1 + room number
- ❖ National calls : 0 + local number By observing appropriate dosages of
- ❖ International calls 0 + 00 + country code + local number
- ❖ Rate calls 0,60 euros pulse

« **In the case of a medical emergency contact reception** »

## **Emergency Services :**

- ❖ Fire brigade 0 + 18
- ❖ Police 0 + 17
- ❖ Emergency services 0 + 15

# Mademoiselle is committed for a better world...

« Social and environmental responsibility is the result of mutual efforts »

## ❖ Our commitments for a better future

### Water management

- Installation of shower heads that measure the volume consumed in real time and reducers on the water taps
- Install dual flow toilets
- Staff training water resource management
- Quick repairing water leaks

### Waste management

- Recycling our glass packaging, batteries, printing cartridges and light bulbs and we invite our customers to give us their paper boxes and batteries in order to recycle them in our bins
- By observing appropriate dosages of products
- We offer eco-responsible Lillii Water to our customers
- Partnership with the association Hotels solidaires (collection of food, hygiene and bedding)
- By respecting the will of clients about changing bath and bed linen

### Good energy management





- Energy saving bulbs
- Air conditioning and heating with individually adjustable system
- Information about « ideal temperatures » 19° - 20°
- Windows with double-glazing

## Mademoiselle's TV Channel...

*TV is at your disposal in your room.*

❖ *Press DTV for French channels, ATV for foreign channels*

1		TF1	16		I TV
2		France 2	17		D 17
3		France 3	18		Gulli
4		Canal +	19		France O
5		France 5	22		6 TER
6		M6	26		LCI
7		Arte	30		BFM Business Paris
8		Direct 8	31		Canal 31
9		W9	32		IDF 1
10		TMC	33		France 24
11		NT1	46		3 Sat
12		NRJ 12	47		ZDF
13		LCP	48		KIKA
14		France 4	49		ZDF Info
15		BFM TV	51		RAI 1
52		RAI 2	68		CN BC europe

53		RAI 3	69		BBC World News
54		Rai News 24	70		Bloomberg Europe TV
55		BVN	71		Russia Today
56		CNL	72		France 24
58		RTL2 AUSTRIA	73		France 24
59		Super RTL A	74		CCTV 9
60		Vox CH	75		CCTV F
61		RTL CH	76		CCTV News
62		Eurosport 1 Deutschland			
63		TVE International europa			
64		Canal 24 horas			
65		CNN International			
66		Euro news			
67		TV5 mode europe			